Developmental Services Reform Plan



People with developmental disabilities are supported by their communities, support networks and government to belong and live inclusive lives. People are empowered to make choices and live as independently as possible through supports that are person-directed, equitable and sustainable

Principles

People receive support based on their needs

Services build on the **strengths of people** and supports provided by families, support networks and communities

Supports are **person-directed and flexible**

Supports are **proactive and responsive** to people's changing needs across the course of their lives

Services are driven by evidence, outcomes and continuous improvement

Services and supports promote health, well-being and safety

System is **sustainable**

Immediate Actions:

We will take action over the next year to **improve access** and **reduce barriers** for people and families



Improve

Application

communications

online booking

Reduce wait times

Virtual option and pilot



Passport

technology

claims and

Easier to submit

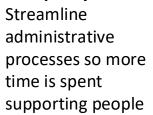
reimbursement

Clearer guidelines

Help people purchase



Service Provider Capacity



Life Transitions

Youth employment

Improve transitions for

solutions

initiatives

youth



Workforce



Awareness

- Affordable housing
 - Sharing knowledge and best practices

Recruitment and

retention efforts

Education campaign to reduce stigma and discrimination

Reform Commitments:

Over the next 8-10 years, we will put in place the foundational reforms needed to achieve high quality, person-directed supports that enable belonging in the community

Putting People First

Supports that are proactive and flexible, and based on people's unique needs and circumstances.

- ✓ Better planning and early intervention
- ✓ Person-centred needs-based funding model
- ✓ Supporting access to services across sectors
- ✓ Culturally relevant supports

Improving Service Experience

User friendly services and modernized service delivery.

- ✓ Improved needs assessment
- ✓ Simplifying the application process
- ✓ Adopt best practices and innovations
- ✓ Digital first delivery

Improving Quality and Accountability

High quality supports that lead to good outcomes for people.

- ✓ Performance measurement for continuous improvement
- ✓ More choice and a quality framework to help people choose
- ✓ Skilled workforce to deliver high-quality person-directed services

2021

Strategy Development 2021-2023

Develop and design elements to deliver on key commitments outlined in the plan.

2024

Implementation and Transition 2024-2027

Test new approaches and help people and providers to transition

2027

Provincial Roll-Out 2027-2031

Roll-out changes provincially, with support for people, families and sector partners.