

Developmental Services Reform Plan



Vision

People with developmental disabilities are supported by their communities, support networks and government to belong and live inclusive lives. People are empowered to make choices and live as independently as possible through supports that are person-directed, equitable and sustainable



Principles

People receive **support based on their needs**

Services build on the **strengths of people and supports** provided by families, support networks and communities

Supports are **person-directed and flexible**

Supports are **proactive and responsive** to people's changing needs across the course of their lives

Services are driven by **evidence, outcomes and continuous improvement**

Services and supports promote **health, well-being and safety**

System is **sustainable**

Immediate Actions:

We will take action over the next year to **improve access** and **reduce barriers** for people and families



Application

- Improve communications
- Reduce wait times
- Virtual option and pilot online booking



Passport

- Help people purchase technology
- Easier to submit claims and reimbursement
- Clearer guidelines



Service Provider Capacity

- Streamline administrative processes so more time is spent supporting people



Life Transitions

- Affordable housing solutions
- Youth employment initiatives
- Improve transitions for youth



Workforce

- Recruitment and retention efforts
- Sharing knowledge and best practices



Awareness

- Education campaign to reduce stigma and discrimination

Reform Commitments:

Over the next 8-10 years, we will put in place the foundational reforms needed to achieve high quality, person-directed supports that enable belonging in the community

1

Putting People First

Supports that are proactive and flexible, and based on people's unique needs and circumstances.

- ✓ Better planning and early intervention
- ✓ Person-centred needs-based funding model
- ✓ Supporting access to services across sectors
- ✓ Culturally relevant supports

2

Improving Service Experience

User friendly services and modernized service delivery.

- ✓ Improved needs assessment
- ✓ Simplifying the application process
- ✓ Adopt best practices and innovations
- ✓ Digital first delivery

3

Improving Quality and Accountability

High quality supports that lead to good outcomes for people.

- ✓ Performance measurement for continuous improvement
- ✓ More choice and a quality framework to help people choose
- ✓ Skilled workforce to deliver high-quality person-directed services

2021

Strategy Development 2021-2023

Develop and design elements to deliver on key commitments outlined in the plan.

2024

Implementation and Transition 2024-2027

Test new approaches and help people and providers to transition

2027

Provincial Roll-Out 2027-2031

Roll-out changes provincially, with support for people, families and sector partners.