



Memorandum

To: Families & Stakeholders
Date: January 14, 2022
From: EMT
Subject: Agency COVID-19 Updates

Good afternoon everyone.

Our flexibility and resilience will be put to the test over the coming weeks. Guidance continues to change as we deal with the effects of Omicron. We will work hard to keep you as up-to-date as possible. Thank you for all that you have done and continue to do as we prepare to mitigate the impacts of COVID-19 and the Omicron variant.

Agency Enhanced Protocols

The agency four (4) week pause for supports and services has been extended to coincide with the 'MCCSS interim direction-extended measures' to at least January 31, 2022 and will be reviewed again at that time. The pause applies to the following supports and services:

- Community Participation supports
- All in-person meetings
- Administration Office and location managers will work remotely for days (4) days per week where possible. We realize that there are positions that will need to work in the office/onsite more than the one day per week in order to keep the day-to-day operations of organization flowing.
- Surgical/procedural masks must be worn in all agency congregate and non-congregate settings.
- Essential in-person training (Fit Testing, CPI, First Aid/CPR) will continue with reduced capacity limits, enhanced screening and PPE requirements in place. CPI refresher training will be paused until we can increase capacity limits. Non-essential training will also be paused.
- Contractor visits will only occur if deemed essential.

Declared Outbreak Reporting

The priority on reporting declared outbreaks will be to the location employees, people supported and families of the location. Reporting to the agency and stakeholders will occur as soon possible afterwards. Please note that while our communication process with Lambton Public Health has been excellent, there are times where the reporting process between Lambton Public Health and the agency can be delayed. Reporting of outbreaks will occur as soon as possible.



Please reach out to EMT with any questions. Thank you for your continued patience and support. Be safe and well.

Sincerely,

EMT
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